

HURRICANE MATTHEW

Free Legal Aid Hotline

1-800-662-7407

Weekdays 9am-4pm • legalaidnc.org

GET HELP WITH

- FEMA benefits
- Other disaster benefits
- Insurance claims
- Home repair contractors
- Replacing wills, other legal docs
- Consumer scams
- Mortgage foreclosure
- Landlord-tenant

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FEMA



**NORTH CAROLINA
BAR ASSOCIATION**
SEEKING LIBERTY & JUSTICE

HURRICANE MATTHEW

Emergency and Recovery Resources

Featured Resources

Free Legal Aid Hotline

800-662-7407
M-F 9AM-4PM
legalaidnc.org

All Recovery Resources

Dial 2-1-1 on any phone
or 888-892-1162
nc211.org

FEMA

800-621-3362
DisasterAssistance.gov
fema.gov/app

Other Resources

Disaster Distress Helpline

800-985-5990 or text Talk-
WithUs to 66746

Insurance Claims

855-408-1212
NCHurriClaims.com

Red Cross

800-768-8048
redcross.org/app

Report storm scams

877-566-7226 or 919-716
-6000 from out-of-state #

Road Conditions/Travel

Dial 5-1-1
tims.ncdot.gov/tims

Unemployment Assistance

888-737-0259
desncc.com

Replace lost documents

Birth/Death/Marriage Certificates

919-733-3000, vitalrecords.nc.gov

Credit Cards

- American Express: 800-528-4800
- Discover: 800-347-2683
- Master Card: 800-622-8372
- Visa: 800-847-2911

Driver's License

919-715-7000, ncdot.gov/dmv/driver/

Electronic Benefits Transfer (EBT) Card

866-719-0141, 888-622-7328
ncdhhs.gov/assistance/low-income-services

Green Card

800-375-5283, uscis.gov/green-card/
after-green-card-granted/replace-green-card

Medicare Cards

800-772-1213, socialsecurity.gov/medicarecard/

SNAP Card (Food Stamps)

866-719-0141, ncdhhs.gov/divisions/dss/

Social Security Card

800-772-1213, ssa.gov

Vehicle Title

919-715-7000, ncdot.gov/dmv/vehicle/title/

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